

Privacy Policy

Introduction

Welcome to TwinkleToes Children Hospital ("we," "our," "us"). This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you visit our website or use our services. TwinkleToes Children Hospital operates under the legal entity M/S Kishori Jagdish Memorial Private Limited. We are committed to protecting your privacy and ensuring that your personal information is handled securely and responsibly.

Information We Collect

Personal Information

We may collect personal information that you voluntarily provide to us when you:

- Register or make an appointment online
- Contact us for inquiries or support
- Subscribe to our newsletters or updates
- Participate in surveys or provide feedback

The personal information we collect may include:

- Name
- Contact details (email address, phone number, physical address)
- Date of birth
- Medical history and health information
- Insurance information

Non-Personal Information

We may also collect non-personal information automatically as you navigate through our website. This may include:

- IP address
- Browser type and version
- Pages visited and time spent on the website
- Referring website addresses

Use of Your Information

We use the information we collect to:

- Provide, operate, and maintain our services
- Process your appointments and manage your medical records
- Communicate with you regarding your appointments, inquiries, or feedback
- Improve our website and services
- Ensure the security of our website and protect against fraud
- Comply with legal and regulatory requirements

Sharing Your Information

We do not sell, trade, or otherwise transfer your personal information to outside parties except in the following circumstances:

- With your consent
- To trusted service providers who assist us in operating our website or conducting our business, so long as they agree to keep this information confidential
- To comply with legal obligations, such as a law, regulation, search warrant, subpoena, or court order
- To protect the rights, property, or safety of TwinkleToes Children Hospital, our patients, or others

Data Security

We implement appropriate technical and organizational measures to protect your personal information against accidental or unlawful destruction, loss, alteration, unauthorized disclosure, or access. However, please be aware that no security measures are perfect or impenetrable.

Your Rights

You have certain rights regarding your personal information, subject to local data protection laws. These may include:

- The right to access your personal information
- The right to correct or update your personal information
- The right to request the deletion of your personal information
- The right to restrict or object to the processing of your personal information
- The right to data portability

If you wish to exercise any of these rights, please contact us using the contact details provided below.

Changes to This Privacy Policy

We may update this Privacy Policy from time to time. Any changes will be posted on this page with an updated effective date. We encourage you to review this Privacy Policy periodically to stay informed about how we are protecting your information.

Contact Us

If you have any questions or concerns about this Privacy Policy or our data practices, please contact us at:

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